

## **Bounce House Party FAQ**

1. How many bounce houses do I get for my party?
  - a. You get three bounce houses. A jumpy house, a slide, and an obstacle course.
2. Can we play games during our bounce house party?
  - a. Yes; your coordinator will organize any games you request. Please remember that you are limited to the space within the bounce house area (bounce houses will not be moved or deflated.)
3. Do I or my guests need to sign any waivers?
  - a. No, we currently do not require waivers.
4. Is there a limit to the number of children that can attend the party?
  - a. If there are more than 25 kids, you will be assigned a second coordinator for a fee of \$20. No more than 30 bouncers are allowed.
5. Can I get more bounce time? And at what cost?
  - a. You may have as much additional bounce time as available. The cost for thirty extra minutes is \$50.
6. What does the coordinator do?
  - a. The coordinator will help to make sure the kids are following the safety rules of the bounce houses as well as help you serve food.
7. Should I tip my coordinator?
  - a. Tips are always optional, but it lets your coordinator know that they did a good job.
8. Can we bring in outside food or beverages?
  - a. There is no outside food or beverage allowed in the facility. This includes chips, pretzels, Gatorades, etc. Water bottles are allowed and participants with allergies are allowed to bring in their own food.
9. What am I required to bring?
  - a. Cake/dessert, candles, matches, decorations and party favors.
10. Is the party area decorated?
  - a. No; we do not decorate; however, if you want to bring decorations we recommend balloons and table cloths. (Our tables are 6 feet by 2.5 feet)
11. I gave my credit card number as a down-payment. Will the balance of the bill automatically be charged to my account?
  - a. No; your credit card is only used to secure your spot. On the day of the party you need to pay the full amount of the bill.
12. Now that I have booked my party, what is my responsibility?
  - a. One business day before your party you need to inform the MAX of the number of kids attending/eating at your party and the games that they would like to play.
13. How much time do I get in the party area?
  - a. You will get the party area for the thirty minutes while you eat. We will have a bin for presents and coats in the lobby and there will be a sign directing your guests where to go.