

Field/Court Party FAQ

1. What is included with the birthday party package?
 - a. One hour on the field/court and thirty minutes in the party area
2. Is there a limit to the number of children that can attend the party?
 - a. There is not (30 or more will require an additional coordinator @ \$20 per hour).
3. How many sports can we play?
 - a. A typical hour long party will play between 3 and 4 games. You can also play just 1 if you choose.
4. What does the coordinator do?
 - a. Your coordinator will organize and run all the field/court activities as well as help you serve the food.
5. What if I do not request a coordinator?
 - a. All equipment (balls, flags, etc.) will be provided as you take the field/court. All equipment must be returned to front desk following party.
6. Should I tip my coordinator?
 - a. Tips are always optional, but it lets your coordinator know that they did a good job.
7. Can we bring in outside food or beverages?
 - a. There is no outside food or beverage allowed in the facility. This includes chips, pretzels, Gatorades, etc. Water bottles are allowed and participants with allergies are allowed to bring in their own food.
8. What am I required to bring?
 - a. Cake/dessert, candles, matches, decorations and party favors.
9. Is the party area decorated?
 - a. No; we do not decorate; however, if you want to bring decorations we recommend balloons and table cloths. (Our tables are 6 feet by 2.5 feet)
10. I gave my credit card number as a down-payment. Will that be taken off my bill?
 - a. No; your credit card is only used to secure your spot. On the day of the party you need to pay the full amount of the bill.
11. Now that I have booked my party, what is my responsibility?
 - a. One business day before your party you need to inform the MAX of the number of kids attending/eating at your party and the games that they would like to play.
12. How much time do I get in the party area?
 - a. You will get the party area for the thirty minutes while you eat. We will have a bin for presents and coats in the lobby and there will be a sign directing your guests where to go.